



## **QUALITY MANAGEMENT SYSTEM MANUAL**

**Avicore Defense Inc.**

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## 1. Purpose

This Quality Management System (QMS) Manual defines the scope, intent, and structure of Avicore Defense Inc.'s Quality Management System.

This Quality Management System is established in accordance with the requirements of AS9100 and AS9120.

## 2. Scope

The assembly of metal and electronic components including panels, cabling and wire harnesses, LED lighting, and related products for the military, aerospace, and commercial sectors.

The distribution of standard and specialty fasteners, adhesives, lubricants, wire harnesses and cables, mobility shelters, and related MRO and ancillary products.

Exclusions: Avicore Defense Inc. does not provide any design and development services.

## 3. Context of the Organization – Interested Parties

The organization has determined the interested parties that are relevant to the Quality Management System and the requirements of those interested parties that are applicable to the scope of the QMS.

### 1. Customers

**Who they are:** Government, aerospace, defense, and commercial customers purchasing products or services from Avicore Defense Inc.

**Needs and expectations:** Conforming product; product safety; on-time delivery; traceability; counterfeit-free product; effective communication.

**How we address them:** Contract review; purchasing and flow-down of requirements; receiving and inspection; assembly operations; packaging and shipping.

### 2. Regulatory and Statutory Authorities

**Who they are:** Applicable government and regulatory bodies governing aerospace, defense, and commercial activities (e.g., DoD, FAA, customer-mandated authorities).

**Needs and expectations:** Compliance with applicable laws and regulations; product safety; record retention; counterfeit parts prevention.

**How we address them:**Contract review; purchasing and flow-down; receiving and inspection; control of nonconforming product; management review.

### **3. Owners and Top Management**

**Who they are:** Ownership and executive management of Avicore Defense Inc.

**Needs and expectations:** Sustained business performance; effective and compliant operations; risk management.

**How we address them:**Management review; strategic planning; performance monitoring; internal audits.

### **4. Employees**

**Who they are:** Personnel performing work that affects product conformity and quality.

**Needs and expectations:** Competence and training; safe work environment; clear responsibilities.

**How we address them:** Training and competency processes; human resources; operational controls.

### **5. Suppliers and External Providers**

**Who they are:** Organizations providing products or services that affect conformity.

**Needs and expectations:** Clear requirements; fair evaluation; timely payment.

**How we address them:** Purchasing process; supplier approval, monitoring, and performance evaluation.

## **4. Quality Policy**

Avicore Defense Inc. strives to build mutually beneficial relationships with customers and suppliers through the consistent delivery of accurate and reliable products.

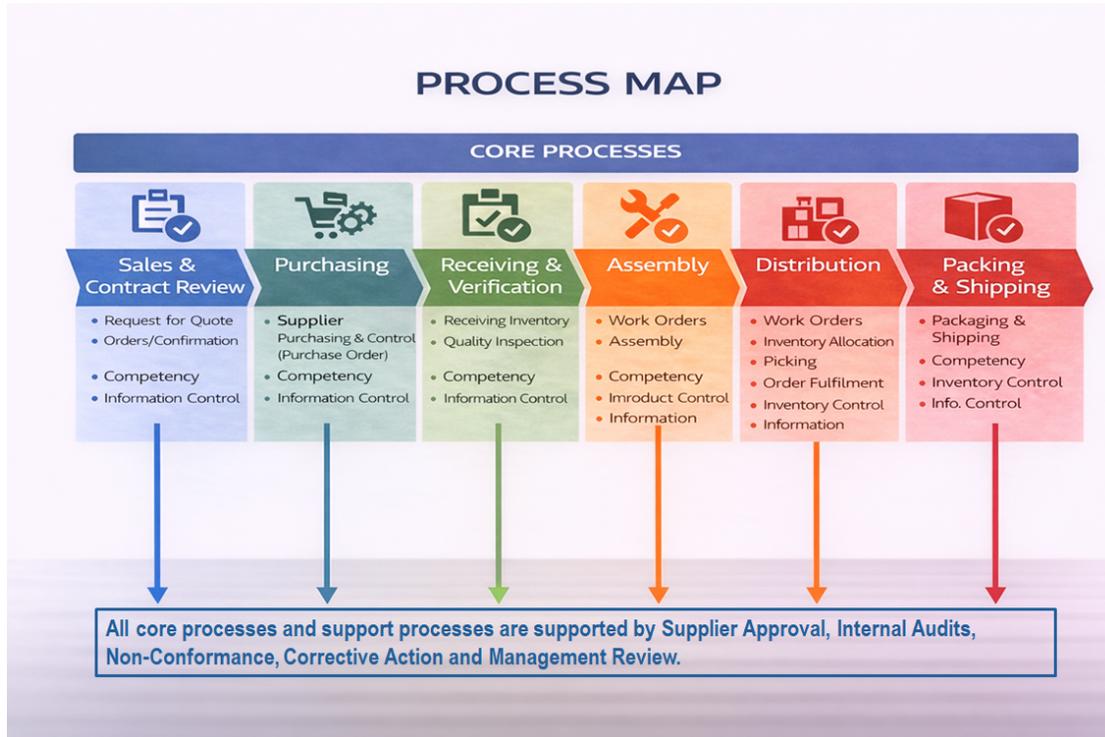
The company is committed to meeting customer, statutory, regulatory, and applicable AS9100 and AS9120 requirements, ensuring product safety, and maintaining product conformity.

Through employee involvement, training, performance monitoring, and management review, Avicore Defense Inc. continually improves the effectiveness of its Quality Management System.

## 5. Quality Objectives

Quality objectives are established to support the principles of Right First Time and On Time delivery. Measurable targets are defined, monitored, and reviewed during management review.

## 6. Sequence and Interaction of Processes



## 7. Organizational Roles and Responsibilities

Top Management has overall responsibility for the effectiveness of the QMS.

The Quality function has the authority to prevent shipment of nonconforming product and ensure product safety.



\* Sales and contract review activities do not have authority to override Quality decisions related to product conformity, product safety, counterfeit parts prevention, or product release.

## 8. Operational Control

Operations are planned and controlled to ensure conformity of products and services, including supplier control, traceability, counterfeit parts prevention, and control of nonconforming product.

## 9. Performance Evaluation

The organization monitors QMS performance through audits, metrics, customer feedback, and management review.

## 10. Improvement

Nonconformities are addressed through correction and corrective action to eliminate causes and prevent recurrence.

Avicore Defense Inc. strives for continual improvement of products and process performance, including improvements identified through analysis of data, risk-based thinking, employee input, and management review.